

**Our primary concern at Hager is the safety of our customers.**

For that reason we have taken the precaution of recalling some recent supplies of Hager 250A frame size MCCBs. In certain circumstances these breakers may not trip when required.

We are in the process of tracking each installation involved and are contacting both installers and stockists individually. Hager will supply replacement MCCBs and pay for the cost of replacement in any installation affected.

The product references affected are as follows:-

HC204	250A 4P Non Automatic MCCB
JG43S	250A 4P Enclosed Non Auto MCCB
JG37M	160A 4P Enclosed MCCB 35kA (112A - 160A)
JG37R	160A 4P Enclosed Earth Leakage MCCB
HN213	200A 4P MCCB
HN264	160A 4P MCCB
JK1604M	160A 4P Incomer Kit - Glazed Door
HN254	160A 3P MCCB
JG36M	160A 4P TPN Enclosed MCCB 35kA (112A - 160A)
JK1603M	160A 3P Incomer Kit - Glazed Door
JG41M	250A 4P Enclosed MCCB 35kA (160A - 250A)
JG41R	250A 4P Enclosed Earth Leakage MCCB
HN214	250A 4P MCCB
JK2504M	250A 4P MCCB Incomer Kit - Glazed Door
HN204	250A 3P MCCB
JG40M	250A TPN Enclosed MCCB 35kA (160A - 250A)
JK2503M	250A 3P Incomer Kit - Glazed Door
HN203	200A 3P MCCB

We are in the process of identifying all customers who may have received potentially faulty products.

If you have any concerns with regard to this matter, please contact our Technical helpline for further assistance, on Tel: 0870 6076677.